

2011 ReLIEF Essential Goods Voucher Program

This program is geared toward aiding our community in its efforts to relieve poverty. We do this by helping to provide low-income families with some of the essential items that are needed in a home.

What are essential goods?

Almost all of the furniture we have in the store is considered “essential” and eligible for purchase with a voucher. We encourage you to shop wisely – we like to see families make the most out of their voucher. Examples of items not considered essential are: toys, candles, knick-knacks, jewelry, DVDs, CDs, art-cycle items, and records. **Computers and televisions are not considered essential goods.**

How to get most out of your voucher:

You do not have to use your voucher all at once. After a purchase, the remaining balance will be kept at the register and available for use the next time you come to the store. All you have to do is go to the register, show your picture ID, and the cashier will give you the remaining balance on your voucher.

Your voucher is valid for one month from the date of issue. Items come into the store all day long, so please check back to see if we have the items you are looking for. You can stop by or call the store (658-4143 x10) to find out what our inventory is. Be a smart shopper and take your time, and you can really get some great things!

In order for us to help as many people in the community as possible, we ask that you do not request a voucher more than twice per year.

Getting your items home:

The ReSTORE offers a delivery service that you can pay for with your voucher – please be sure to mention this at the time your voucher is issued. If you decide you need your items delivered, make sure you leave enough money on the voucher to cover the cost of delivery. A partial table of delivery fees is given below. Delivery is possible to cities further away but the delivery charge is higher. We do deliver further but it does become more costly.

Towns	Delivery
Burlington: within 5 block radius	\$15.88
Burlington: outside 5 block radius	\$20.56
South Burlington, Winooski, St Michael's Campus	\$25.23
Colchester, Shelburne, Williston	\$35.51
Charlotte, Essex, St George	\$40.18
Hinesburg, Richmond, Jericho	\$50.46

The delivery fee is a flat rate that covers ten minutes of moving time. If you have a large number of items being delivered, try to do whatever you think may help the delivery go faster. Clearing a path in advance and helping to bring things in are some things you can do to make the most of the time.

Please remember that a valid picture ID is required both when you pick up your voucher and when you use it to shop in the ReSTORE.

ReSOURCE (802) 658-4143, Program Coordinator x20

Store Hours are 9:30am to 6pm Monday through Saturday.

ReSOURCE Essential Goods Product List (updated 1-3-11, prices will vary)

Furniture

\$40.00	bed, boxspring, full
\$60.00	bed, boxspring, king
\$50.00	bed, boxspring, queen
\$30.00	bed, boxspring, twin
\$10.00	bed frame, metal
\$25.00	bed frame, head and footboard
\$50.00	bed, mattress, full (52 x 75)
\$70.00	bed, mattress, king
\$60.00	bed, mattress, queen (59 x 80)
\$40.00	bed, mattress, twin (39 x 75)
\$10.00	Bench
\$10.00	chair/upholstered economy, bargain

\$30.00	chair/upholstered, good
\$40.00	chair/upholstered, best, sturdy
\$35.00	crib, baby
\$15.00	crib mattress
\$25.00	desk, economy, small/student metal
\$35.00	desk, good, small/student wood
\$50.00	desk, best, large wood
\$15.00	Dresser (priced per drawer)
\$75.00	futon mattress
\$40.00	futon frame
\$35.00	Loveseat, economy
\$55.00	Loveseat, better quality

\$80.00	Loveseat, best quality
\$20.00	ottoman
\$5.00	shelf, economy
\$12.00	shelf, good
\$25.00	shelf, best, wood
\$80.00	sofa, economy
\$95.00	sofa, good quality
\$130.00	sofa, best quality
\$5.00	Stools, Barstools
\$25.00	table, economy, small
\$50.00	table, good quality
\$75.00	tables, best quality, wood, large

Household Goods

\$0.25	Baskets
\$10.00	carpets, economy
\$25.00	carpets, good quality
\$45.00	carpets, best, large, hemmed
\$2.50	clock
\$2.00	Curtains and curtain rods

\$6.00	hamper
\$7.00	lamp, fair quality
\$15.00	lamp, mid range
\$25.00	lamp, best quality
\$1.00	lamp shade
\$10.00	mirror

\$5.00	pillows/cushions
\$15.00	Storage trunk
\$5.00	String lights
\$3.00	waste basket

Kitchenware

\$3.00	bake dish
\$4.00	bake pan
\$0.50	bowl, small, cereal, soup
\$3.00	bowl, good, ceramic or large metal
\$9.00	bowl, best, large ceramic
\$3.00	cutting board
\$15.00	dish set
\$0.50	Food storage containers
\$0.25	glass, economy
\$0.50	glass, good
\$3.00	glass, best
\$10.00	grills, non electric
\$0.25	jar, mason

\$0.50	mug, economy
\$1.00	mug, good, ceramic
\$3.00	mug, best, ceramic or steel, insulated
\$0.50	pan, economy
\$1.00	pan, good, clean
\$3.00	pan, best, new or high quality
\$0.25	plate, small, economy
\$1.00	plate, good, ceramic or large metal
\$5.00	plate, best, large ceramic
\$0.10	Silverware, economy, each
\$0.50	Silverware: average quality
\$1.00	Silverware, best, per piece
\$0.25	tins

<u>Kitchen Appliances</u>	
\$9.00	blender
\$9.00	coffee maker
\$1.00	coffee pot
\$6.50	crock pot
\$10.00	food processor
\$10.00	Electric grill
\$42.50	Microwave
\$16.00	mixer
\$4.00	electric fry pan
\$6.50	toaster
\$10.00	toaster oven
\$9.00	waffle iron, electric

Appliances

\$100.00	Air Conditioners
\$87.50	dehumidifier
\$150.00	Dishwasher
\$225.00	Electric Clothes Dryer
\$175.00	Gas Dryer
\$5.00	fans, small

\$10.00	fans, medium size
\$17.50	fans, large and standing
\$150.00	Freezer
\$15.00	Heater
\$175.00	Range
\$225.00	Gas Range

\$175.00	Refrigerator
\$550.00	Stackable Washer/Dryer
\$250.00	Washing Machine
\$25.00	vacuum, best quality, canister, wet/dry
\$9.00	vacuum, mid range, electric broom

What kind of services can you refer me to?

Vermont 2-1-1 provides all people in Vermont with free access to community resources through information and referral (I&R) . This access includes personal assistance by telephone and online through a searchable database of services, including the following:

- Child Care Resource and Referral
- Clothing and Thrift Shops
- Consumer Services
- Crisis Services
- Discrimination Assistance
- Domestic and Sexual Violence Services
- Education:
 - GED Instruction
 - Computer Classes
- Employment Services
- Food Shelves and Nutrition Programs
- Health Care Services
- Alcohol and Drug Problems
- Housing
 - Homeless Prevention
 - Shelter
 - Tenants' Rights
- Independent Living Services
- Legal Assistance
- Mental Health Care and Counseling
- Mentoring
- Military, Family and Community Network
- Parenting Programs
- Senior Information & Assistance
- Stop Smoking Programs
- Support Groups
- Transportation
- Utility Assistance
- Youth and Family Services
- Veteran Services
- Volunteering
- Wellness Programs
- And More...

10 Reasons to Call 2-1-1

Vermont 2-1-1 is a simple number to dial for information about health and human service organizations in your community. By dialing 2-1-1, information is much easier to find.

At Vermont 2-1-1, callers will speak with a real person every time. Call Specialists may help callers problem solve and refer them to government programs, community based organizations and other local resources. Vermont 2-1-1 specifics:

1. No stigma, confidential: 2-1-1 provides a neutral, confidential resource for help in any situation.
2. Alternative solutions and plans: 2-1-1 helps people with multi-faceted problems – such as a sudden serious illness. Many people need help but find it hard to formulate a plan. They just know what their predicament is.
3. Help Through Phone, Website, Email: 2-1-1 can be used as an Information and Referral resource regardless of how people choose to connect to help. In today's internet service environment, people need the choice of personalized service – especially for those who are not computer literate.
4. Crime Victims: 2-1-1 could provide information to crime victims on services and benefits available to them.
5. ESL Help: 2-1-1 helps non-English speaking people get comprehensive health and human service information.
6. Information regarding State government offices and programs that provide state benefits.
7. Rumor Control: 2-1-1 can provide a means to control rumors by providing one trusted information sources during events such as nuclear power plant failures.
8. Donations of Goods: Whether you represent a corporation wishing to donate excess building materials or are a homeowner who is moving and would like to donate a large appliance to charity, 2-1-1 can be used to find an appropriate place to donate excess goods.
9. For Kids: Parents and educators can teach kids to call 2-1-1 when they are faced with confusing, non-emergency situations and do not know where to turn.
10. Help for Helpers: Social workers, clergy, doctors, legislators and other helpers who want to know how best to help the people they are serving can call 2-1-1.